



Date: ____ day of _____ 2025

Between:

- **Serenity 1, LLC**
Address: 4455 Murphy Canyon Rd., Suite 100, San Diego, CA 92123-4379
("Company")
- **Client:**
Name: _____
Address: _____

Purpose: The Client wishes to cancel their timeshare agreement with _____ ("Developer"). The Company will assist in this cancellation using tax professionals.

Services Provided:

1. **Service Fee:** In exchange for the fee, the Company will:
 - Use tax professionals to file with the IRS, aiming for a favorable resolution via 1099 tax filing.
 - Start the process with a CUSIP report.
 - Terminate the timeshare agreement and help recoup any available credits through tax filings.
2. **Additional Services:**
 - Review all relevant documents provided by the Client.
 - Maintain a case file to track progress.
 - Prepare necessary documents for filing with appropriate parties.
 - Provide strategic assistance and counsel throughout the process.
3. **Legal and Tax Disclaimer:** The Company is not engaged in the practice of law or tax advisory services. The Client acknowledges that the Company is not offering or otherwise rendering legal or tax advice. The Company uses third-party legal and tax companies to assist in the process of canceling the timeshare and recouping the credits.

Fee: The Client agrees to pay a one-time processing fee of \$ ____, subject to any applicable discount (select one if applicable: Senior Military Resource Code). This fee is solely intended to cover the costs associated with the CUSIP report, CPA services, and legal fees, including those of attorneys and paralegals. Additionally, the Client agrees to pay the Company 30% of any funds received by the Client as a result of the services provided by the Company.



This 30% payment shall be made upon the Client's receipt of such funds. Services commence once the fee is paid in full. The Agreement terminates when:

- The timeshare is canceled.
- The 1099B is accepted.
- Credits via refund are issued.

If the above are not met, the Company will refund the fee, barring Force Majeure events. If a CUSIP report and initial tax professional meeting are provided, the Company may take additional reasonable time to complete the cancellation.

Governing Law: This Agreement is governed by California law. Disputes will be resolved through arbitration, with the arbitrator's decision being final and binding. If a party fails to proceed with arbitration, they will cover the other party's legal costs.

Cancellation Policy: Clients can cancel this contract within 5 days of signing by sending written notice to the address above or via email to info@sonecg.com. Refunds will be processed within 30 days of notice or 20 days after the check clears, whichever is later.

Force Majeure: Neither party is liable for delays or failures due to events beyond their control (e.g., natural disasters, pandemics, wars). Obligations will be rescheduled as soon as feasible after the force majeure event ends.

Client Responsibilities: The Client must promptly communicate and perform all tasks directed by the Company. Failure to do so may result in suspension or termination of services, with no refund of fees paid.

Terms and Conditions:

- The Company is not responsible for delays due to incomplete or altered information. All requested information must be provided within 15 days, or the agreement will be terminated without refund.
- The Client relinquishes all rights to the timeshare property in 2025.
- The Client has provided accurate information to the best of their knowledge.
- The Company makes no promises regarding the amount of monetary compensation for the cancellation. Compensation varies based on the Client's initial investment and the



CUSIP report, ranging from \$10,000 to \$100,000+. The Company retains 30% of any compensation received by the Client.

Non-Disclosure Agreement (NDA):

1. **Confidential Information:** All information exchanged between the Client and the Company, including documents, communications, and personal details, is considered confidential and proprietary.
2. **Non-Disclosure Obligations:** Both parties agree not to disclose any confidential information to third parties without written consent from the other party, except as required by law.
3. **Duration:** This NDA remains in effect indefinitely, surviving the termination of this Agreement.
4. **Breach:** Any breach of this NDA by either party may result in legal action and liability for damages.

Client Acknowledgement: I have read, understand, and agree to be bound by the terms of this Service Agreement, including the Legal and Tax Disclaimer and Non-Disclosure Agreement.

Client Initials: _____

sales rep name

Client Name: _____

Signature/Date: _____



Client Information:

Name:

Name:

Social Security Number for person #1:

Social Security Number for person #2:

Marital Status:

Phone Number:

Email Address:

Address:

Resort Name:

Do you have a mortgage or is the timeshare paid in full?

Is your timeshare in a trust? If so, please provide the full name of the trust:

Did you file your taxes for 2023?

Are you current on your taxes?



Checklist

- 1) Original contract, any loan documents, and most recent bill (**Account number is required**)
- 2) Tax document from timeshare, such as a 1098 form
- 3) Transaction history regarding payments made to the timeshare
- 4) Government issued ID

Signature: _____

Date: _____



Please understand that Serenity 1, LLC uses third-party companies to process client payments. When receiving your statement, if you have any questions, please contact your Serenity 1 representative directly.

All funds processed through either **Akpaffiong and Associates** or **M & S Business Solutions, LLC** pertain strictly to the cancellation, deedback, and/or transfer of your timeshare(s). No additional funds will be processed or requested unless previously agreed upon with your cancellation representative.

Serenity 1, LLC reserves the right to select the payment processing entity at its sole discretion. Whether processed through Akpaffiong and Associates or M & S Business Solutions, LLC, both entities act solely as payment processors on behalf of Serenity 1, LLC and do not assume any responsibilities or obligations of the original contract signed with Serenity 1, LLC. These entities are authorized only to run the transaction and are not involved in the performance or delivery of services outlined in the agreement. The terms of your original contract with Serenity 1, LLC remain unchanged and fully in effect.

PAYMENT AUTHORIZATION

Name:
Full Billing Address:
Card Number:
Exp Date:
Security Code:
Authorized Payment Amount: \$

I/We hereby authorize Serenity 1, LLC to process the above Authorized Payment Amount through either **Akpaffiong and Associates** or **M & S Business Solutions, LLC**, at its discretion, for the purposes outlined above.

Name: _____

Signature: _____

Date: _____